



<p>Appendix A Customer Impact by Service Area</p>
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**Department of Technology Services**  
**Customer Impact for FY 09/10 by Service**  
**(Proposed Rate Changes)**

<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
EMPLOYMENT DEVELOPMENT DEPT	\$24,321,948	\$27,166,577	\$2,844,629	\$264,169	\$0	\$6,754	\$42	\$2,303,796	-\$17,280	-\$51,192	\$47,772	\$277,990	\$12,578
DEPT OF MOTOR VEHICLES	\$24,066,952	\$25,679,231	\$1,612,279	\$88,603	\$203,592	\$4,080	\$126	\$1,189,351	-\$14,040	-\$3,792	\$3,348	\$140,189	\$822
DEPT OF HEALTH CARE SERVICES	\$27,721,891	\$28,726,896	\$1,005,005	\$0	\$0	\$5,520	\$129	\$706,792	-\$17,280	-\$39,816	\$16	\$208,757	\$140,887
DEPT OF INDUSTRIAL RELATIONS	\$4,842,146	\$5,727,578	\$885,432	\$88,603	\$0	\$0	\$1,169	\$822,120	-\$15,120	-\$11,376	\$0	\$0	\$36
DEPT OF CORRECTIONS & REHABILITATION	\$7,838,742	\$8,488,919	\$650,177	\$132,905	\$0	\$4,320	\$12,163	\$375,288	\$0	-\$1,896	\$9,762	\$112,099	\$5,536
DEPT OF TRANSPORTATION	\$3,596,523	\$4,189,411	\$592,888	\$14,767	\$912	\$5,520	\$246,687	\$50,770	\$0	-\$1,896	\$178,241	\$0	\$97,887
DEPT OF REHABILITATION	\$2,680,030	\$3,254,851	\$574,821	\$0	\$0	\$3,859	\$969	\$565,124	\$0	\$0	\$1,053	\$0	\$3,816
STATE CONTROLLER'S OFFICE	\$2,381,150	\$2,846,872	\$465,722	\$34,457	\$141,324	\$11,040	\$0	\$53,291	-\$5,400	-\$17,064	\$108,423	\$139,637	\$14
DEPT OF FISH & GAME	\$511,922	\$934,690	\$422,768	\$0	\$0	\$0	\$816	\$421,950	\$0	\$0	\$0	\$0	\$2
DEPT OF CONSUMER AFFAIRS	\$1,209,066	\$1,605,248	\$396,182	\$0	\$0	\$5,280	\$0	\$276,782	\$0	\$0	\$0	\$114,444	-\$324
CHILD SUPPORT SERVICES	\$2,097,667	\$2,455,654	\$357,987	\$0	\$0	\$0	\$0	\$357,987	\$0	\$0	\$0	\$0	\$0
CONTRACTOR'S STATE LICENSING BOARD	\$1,509,764	\$1,825,140	\$315,376	\$0	\$0	\$1,440	\$0	\$147,772	-\$1,080	\$0	\$59,679	\$107,563	\$2
EDS FEDERAL CORPORATION	\$2,283,329	\$2,587,711	\$304,382	\$0	\$0	\$0	\$0	\$304,382	\$0	\$0	\$0	\$0	\$0
DEPT OF SOCIAL SERVICES	\$2,480,794	\$2,762,855	\$282,061	\$0	\$0	\$6,754	\$0	\$186,900	\$0	-\$3,792	\$51	\$0	\$92,148
DEPT OF REAL ESTATE	\$427,836	\$706,574	\$278,738	\$132,905	\$0	\$0	\$57	\$145,776	\$0	\$0	\$0	\$0	\$0
DEPT OF FINANCE - CALSTARS	\$2,847,524	\$3,109,116	\$261,592	\$0	\$0	\$0	\$0	\$7,594	\$0	\$0	\$79,683	\$0	\$174,315
DEPT OF ALCOHOLIC BEVERAGE CONTROL	\$651,014	\$899,913	\$248,899	\$14,767	\$0	\$1,200	\$208	\$242,348	\$0	\$0	\$0	\$0	-\$9,624
DEPT OF DEVELOPMENTAL SERVICES	\$1,686,193	\$1,932,269	\$246,076	\$0	\$0	\$6,754	\$389	\$172,339	\$0	\$0	\$1,622	\$0	\$64,972
SFIS-DEPT OF SOCIAL SERVICES	\$3,109,475	\$3,309,931	\$200,456	\$0	\$0	\$0	\$0	\$200,456	\$0	\$0	\$0	\$0	\$0
CALIFORNIA HORSE RACING BOARD	\$225,000	\$415,751	\$190,751	\$0	\$0	\$1,920	\$311	\$80,781	\$0	\$0	\$0	\$105,667	\$2,072
SECRETARY OF STATE	\$2,028,685	\$2,206,914	\$178,229	\$44,302	\$0	\$5,040	\$0	\$127,393	\$0	\$0	\$1,482	\$0	\$12
BOARD OF EQUALIZATION	\$9,627,999	\$9,805,103	\$177,104	\$0	\$0	\$2,880	\$84	\$36,035	-\$5,400	\$0	\$5,209	\$137,947	\$349
DEPT OF FOOD & AGRICULTURE	\$357,063	\$524,700	\$167,637	\$0	\$0	\$0	\$113	\$167,524	\$0	\$0	\$0	\$0	\$0
STATE TEACHERS RETIREMENT SYSTEM	\$5,716,300	\$5,867,836	\$151,536	\$0	\$60	\$2,160	\$209	\$32,648	\$0	-\$3,792	\$273	\$119,526	\$452
STATE LOTTERY COMMISSION	\$168,949	\$317,343	\$148,394	\$0	\$0	\$0	\$0	\$41,068	\$0	\$0	\$0	\$107,300	\$26
STATE COUNCIL ON DEVL P DISABILITIES	\$160,766	\$303,177	\$142,411	\$0	\$0	\$0	\$0	\$142,411	\$0	\$0	\$0	\$0	\$0
DEPT OF CHILD SUPPORT SERVICES	\$283,160	\$425,433	\$142,273	\$0	\$0	\$0	\$0	\$142,261	\$0	\$0	\$0	\$0	\$12
GOVERNOR'S OFFICE	\$1,042,555	\$1,184,463	\$141,908	\$0	\$0	\$0	\$24	\$143,780	\$0	-\$1,896	\$0	\$0	\$0
DEPT OF FORESTRY	\$402,602	\$540,545	\$137,943	\$0	\$0	\$0	\$0	\$32,250	\$0	\$0	\$0	\$105,693	\$0
DEPT OF FINANCE, ADMIN SERVICES	\$321,314	\$459,070	\$137,756	\$0	\$0	\$6,754	\$2,532	\$19,424	\$0	\$0	\$0	\$109,039	\$7
STATE PERSONNEL BOARD	\$506,629	\$638,879	\$132,250	\$0	\$768	\$720	\$0	\$39,405	-\$10,800	-\$7,584	\$2,981	\$106,760	\$0
DEPT OF INSURANCE	\$924,234	\$1,054,908	\$130,674	\$103,370	\$0	\$480	\$37	\$28,683	\$0	-\$1,896	\$0	\$0	\$0
HOUSING & COMMUNITY DEVELOPMENT	\$360,241	\$485,244	\$125,003	\$14,767	\$0	\$1,200	\$0	\$108,776	\$0	\$0	\$0	\$0	\$260

**Department of Technology Services**  
**Customer Impact for FY 09/10 by Service**  
**(Proposed Rate Changes)**

<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
OFFICE OF EMERGENCY SERVICES	\$178,184	\$302,332	\$124,148	\$63,991	\$0	\$0	\$0	\$60,157	\$0	\$0	\$0	\$0	\$0
MEDICAL BOARD OF CALIFORNIA	\$249,547	\$371,426	\$121,879	\$0	\$0	\$0	\$79	\$121,792	\$0	\$0	\$0	\$0	\$8
STATE CONTROLLER'S OFFICE - 21ST CENTURY PROJECT	\$2,415,075	\$2,527,412	\$112,337	\$63,991	\$0	\$0	\$0	\$48,346	\$0	\$0	\$0	\$0	\$0
DEPT OF CORPORATIONS	\$110,557	\$210,184	\$99,627	\$0	\$0	\$0	\$447	\$99,180	\$0	\$0	\$0	\$0	\$0
AIR RESOURCES BOARD	\$608,389	\$700,015	\$91,626	\$0	\$0	\$0	\$1,559	\$90,067	\$0	\$0	\$0	\$0	\$0
CONSUMER AFFAIRS BOARDS & BUREAUS	\$26,919	\$110,554	\$83,635	\$0	\$0	\$0	\$0	\$83,633	\$0	\$0	\$0	\$0	\$2
DEPT OF GENERAL SERVICES	\$1,370,355	\$1,452,531	\$82,176	\$68,914	\$1,104	\$6,000	\$0	\$8,704	-\$2,160	-\$1,896	\$8	\$0	\$1,502
DEPT OF CHILD SUPPORT SERVICES-CASES	\$4,299,286	\$4,381,270	\$81,984	\$0	\$0	\$0	\$0	\$81,919	\$0	\$0	\$0	\$0	\$65
OFFICE OF SYSTEMS INTEGRATION	\$157,580	\$238,204	\$80,624	\$0	\$0	\$0	\$0	\$80,624	\$0	\$0	\$0	\$0	\$0
STATE AND CONSUMER SERVICES AGENCY	\$147,307	\$221,878	\$74,571	\$0	\$0	\$0	\$0	\$76,467	\$0	-\$1,896	\$0	\$0	\$0
DCA, BUREAU OF FRAME RELAY PROJECT	\$240,098	\$314,093	\$73,995	\$0	\$0	\$0	\$0	\$73,995	\$0	\$0	\$0	\$0	\$0
DEPT OF EDUCATION	\$327,874	\$398,970	\$71,096	\$0	\$0	\$3,360	\$68,712	\$11,976	\$0	-\$13,272	\$0	\$0	\$320
OFFICE OF HOMELAND SECURITY	\$271,878	\$338,423	\$66,545	\$0	\$0	\$0	\$0	\$66,545	\$0	\$0	\$0	\$0	\$0
DEPT OF JUSTICE, HAWKINS DATA CENTER	\$76,417	\$140,049	\$63,632	\$0	\$0	\$0	\$0	\$63,632	\$0	\$0	\$0	\$0	\$0
DEPT OF CONSERVATION	\$392,097	\$454,996	\$62,899	\$24,612	\$0	\$0	\$267	\$41,812	\$0	-\$3,792	\$0	\$0	\$0
CALIFORNIA COASTAL COMMISSION	\$102,806	\$164,745	\$61,939	\$0	\$0	\$0	\$39	\$61,900	\$0	\$0	\$0	\$0	\$0
STATE TREASURERS OFFICE	\$78,922	\$138,787	\$59,865	\$0	\$0	\$960	\$100	\$55,736	\$0	\$0	\$3,069	\$0	\$0
COMMISSION ON TEACHER CREDENTIALING	\$60,756	\$115,620	\$54,864	\$0	\$0	\$0	\$119	\$54,745	\$0	\$0	\$0	\$0	\$0
STUDENT AID COMMISSION	\$215,995	\$270,049	\$54,054	\$0	\$0	\$0	\$0	\$54,053	\$0	\$0	\$0	\$0	\$1
DEPT OF FINANCIAL INSTITUTIONS	\$111,513	\$164,035	\$52,522	\$0	\$0	\$0	\$0	\$52,522	\$0	\$0	\$0	\$0	\$0
BUSINESS, TRANSPORTATION & HOUSING	\$94,528	\$142,436	\$47,908	\$0	\$0	\$0	\$0	\$47,908	\$0	\$0	\$0	\$0	\$0
OFFICE OF THE INSPECTOR GENERAL	\$75,864	\$123,180	\$47,316	\$0	\$0	\$0	\$0	\$47,316	\$0	\$0	\$0	\$0	\$0
CA COMMUNITY COLLEGES, CHANCELLOR'S	\$57,946	\$104,370	\$46,424	\$0	\$0	\$0	\$124	\$46,300	\$0	\$0	\$0	\$0	\$0
OFFICE OF STATEWIDE HEALTH PLNG & DEV	\$533,767	\$578,709	\$44,942	\$0	\$0	\$0	\$214	\$44,728	\$0	\$0	\$0	\$0	\$0
DEPT OF MANAGED CARE	\$93,717	\$136,625	\$42,908	\$0	\$0	\$0	\$0	\$42,908	\$0	\$0	\$0	\$0	\$0
PUBLIC EMPLOYEES RETIREMENT SYSTEM	\$931,303	\$973,259	\$41,956	\$0	\$0	\$4,800	\$493	\$27,576	\$0	\$0	\$9,087	\$0	\$0
STATE LANDS COMMISSION	\$98,541	\$138,400	\$39,859	\$0	\$0	\$0	\$590	\$39,269	\$0	\$0	\$0	\$0	\$0
DEPT OF ALCOHOL & DRUG PROGRAMS	\$1,065,645	\$1,104,724	\$39,079	\$14,767	\$0	\$4,181	\$240	\$19,448	\$0	\$0	\$0	\$0	\$443
VICTIM COMPENSATION & GOVT CLAIMS BOARD	\$763,255	\$802,060	\$38,805	\$0	\$0	\$0	\$0	\$38,688	\$0	\$0	\$0	\$0	\$117
CAL STATE CHANCELLOR'S OFFICE	\$113,631	\$151,811	\$38,180	\$0	\$0	\$0	\$0	\$38,180	\$0	\$0	\$0	\$0	\$0
CALIF CONSERVATION CORPS	\$36,909	\$74,004	\$37,095	\$0	\$0	\$0	\$0	\$37,095	\$0	\$0	\$0	\$0	\$0
BUREAU OF AUTOMOTIVE REPAIRS, CST 961	\$190,565	\$223,591	\$33,026	\$0	\$0	\$0	\$0	\$32,724	\$0	\$0	\$0	\$0	\$302
CALIFORNIA BAY-DELTA PROGRAM	\$129,330	\$161,011	\$31,681	\$0	\$0	\$0	\$0	\$31,681	\$0	\$0	\$0	\$0	\$0

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<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
WATER RESOURCES CONTROL BOARD	\$127,848	\$156,557	\$28,709	\$0	\$0	\$0	\$167	\$28,542	\$0	\$0	\$0	\$0	\$0
PUBLIC EMPLOYMENT RELATIONS BOARD	\$30,384	\$57,924	\$27,540	\$0	\$0	\$0	\$0	\$27,540	\$0	\$0	\$0	\$0	\$0
OFFICE OF THE CHIEF INFORMATION OFFICER	\$599,801	\$627,101	\$27,300	\$0	\$0	\$0	\$0	\$31,092	\$0	-\$3,792	\$0	\$0	\$0
DEPT OF BOATING & WATERWAYS	\$19,880	\$46,770	\$26,890	\$0	\$0	\$0	\$134	\$26,756	\$0	\$0	\$0	\$0	\$0
SAN FRANCISCO MEDICAL CENTER DRP	\$119,808	\$144,561	\$24,753	\$0	\$0	\$0	\$0	\$24,753	\$0	\$0	\$0	\$0	\$0
DEPT OF PARKS & RECREATION	\$201,733	\$225,952	\$24,219	\$0	\$0	\$960	\$219	\$22,794	\$0	\$0	\$0	\$0	\$246
LABOR & WORKFORCE DEVELOPMENT AGENCY	\$14,604	\$37,952	\$23,348	\$0	\$0	\$0	\$0	\$23,348	\$0	\$0	\$0	\$0	\$0
COMMISSION ON P O S T ADMIN DIVISION	\$47,228	\$69,690	\$22,462	\$0	\$0	\$0	\$122	\$22,340	\$0	\$0	\$0	\$0	\$0
COOPERATIVE PERSONNEL SERVICES	\$16,332	\$38,336	\$22,004	\$0	\$0	\$0	\$0	\$22,004	\$0	\$0	\$0	\$0	\$0
DEPT OF COMMUNITY SERVICES & DEVELOPMENT	\$26,556	\$48,195	\$21,639	\$0	\$0	\$0	\$7	\$21,632	\$0	\$0	\$0	\$0	\$0
DEPT OF VETERANS AFFAIRS	\$72,563	\$93,503	\$20,940	\$0	\$0	\$240	\$0	\$20,690	\$0	\$0	\$0	\$0	\$10
JUDICIAL COUNCIL, TRIAL COURTS	\$99,970	\$120,103	\$20,133	\$0	\$0	\$0	\$16,917	\$3,216	\$0	\$0	\$0	\$0	\$0
DEPT OF TOXIC SUBSTANCE CONTROL	\$46,086	\$64,258	\$18,172	\$0	\$0	\$0	\$7	\$18,165	\$0	\$0	\$0	\$0	\$0
PRISON INDUSTRIES AUTHORITY	\$63,146	\$81,120	\$17,974	\$0	\$0	\$7,714	\$696	\$6,808	\$0	\$0	\$0	\$0	\$2,756
STATE PUBLIC DEFENDER	\$24,131	\$41,203	\$17,072	\$0	\$0	\$0	\$0	\$17,072	\$0	\$0	\$0	\$0	\$0
DEPT OF AGING	\$59,845	\$76,532	\$16,687	\$0	\$0	\$0	\$0	\$16,687	\$0	\$0	\$0	\$0	\$0
US DEPT OF HOMELAND SECURITY	\$84,422	\$98,258	\$13,836	\$0	\$0	\$0	\$0	\$13,836	\$0	\$0	\$0	\$0	\$0
STATE COMPENSATION INSURANCE FUND	\$24,899	\$38,671	\$13,772	\$0	\$0	\$0	\$276	\$13,496	\$0	\$0	\$0	\$0	\$0
DEPT OF MENTAL HEALTH	\$2,238,255	\$2,251,613	\$13,358	\$0	\$0	\$2,895	\$82	\$16,021	\$0	-\$5,688	\$0	\$0	\$48
OFFICE OF TRAFFIC SAFETY	\$68,710	\$80,667	\$11,957	\$0	\$0	\$0	\$69	\$11,888	\$0	\$0	\$0	\$0	\$0
CALIFORNIA HOUSING FINANCE AGENCY	\$23,186	\$34,797	\$11,611	\$0	\$0	\$0	\$57	\$11,554	\$0	\$0	\$0	\$0	\$0
DEPT OF WATER RESOURCES	\$231,510	\$242,285	\$10,775	\$0	\$0	\$240	\$919	\$9,616	\$0	\$0	\$0	\$0	\$0
MANAGED RISK MEDICAL INSURANCE BOARD	\$65,665	\$76,282	\$10,617	\$0	\$0	\$0	\$0	\$10,617	\$0	\$0	\$0	\$0	\$0
DIAG SCHOOL FOR NEUROLOG HANDICAPPED	\$8,796	\$18,976	\$10,180	\$0	\$0	\$0	\$0	\$10,180	\$0	\$0	\$0	\$0	\$0
OFFICE OF THE GOVERNOR	\$15,613	\$25,733	\$10,120	\$0	\$0	\$0	\$0	\$10,120	\$0	\$0	\$0	\$0	\$0
CSU, CHANCELLOR LONG BEACH	\$18,227	\$28,347	\$10,120	\$0	\$0	\$0	\$0	\$10,120	\$0	\$0	\$0	\$0	\$0
CA POSTSECONDARY EDUCATION COMM	\$9,813	\$19,730	\$9,917	\$0	\$0	\$0	\$145	\$9,772	\$0	\$0	\$0	\$0	\$0
MUSEUM OF SCIENCE & INDUSTRY	\$22,003	\$31,884	\$9,881	\$0	\$0	\$0	\$97	\$9,784	\$0	\$0	\$0	\$0	\$0
CA INTEGRATED WASTE MANAGEMENT BRD	\$31,722	\$41,403	\$9,681	\$0	\$0	\$0	\$188	\$9,490	\$0	\$0	\$0	\$0	\$3
CA HIGH SPEED RAIL AUTHORITY	\$9,408	\$18,976	\$9,568	\$0	\$0	\$0	\$0	\$9,568	\$0	\$0	\$0	\$0	\$0
OFFICE OF ADMINISTRATIVE LAW	\$68,018	\$77,512	\$9,494	\$0	\$0	\$0	\$17	\$9,477	\$0	\$0	\$0	\$0	\$0
OFFICE OF THE STATE MILITARY DEPT	\$16,492	\$25,787	\$9,295	\$0	\$0	\$0	\$327	\$8,968	\$0	\$0	\$0	\$0	\$0
CA GAMBLING CONTROL COMMISSION	\$12,372	\$21,472	\$9,100	\$0	\$0	\$0	\$0	\$9,100	\$0	\$0	\$0	\$0	\$0

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JUDICIAL COUNCIL OF CALIFORNIA	\$22,450	\$31,416	\$8,966	\$0	\$36	\$0	\$226	\$8,704	\$0	\$0	\$0	\$0	\$0
OFFICE OF REAL ESTATE APPRAISERS	\$14,792	\$23,570	\$8,778	\$0	\$0	\$0	\$74	\$8,704	\$0	\$0	\$0	\$0	\$0
CA FILM COMMISSION	\$35,465	\$43,581	\$8,116	\$0	\$0	\$0	\$0	\$8,116	\$0	\$0	\$0	\$0	\$0
DIAG SCHOOL FOR NEUROLOGICALLY HANDICAPP	\$8,785	\$16,834	\$8,049	\$0	\$0	\$0	\$17	\$8,032	\$0	\$0	\$0	\$0	\$0
BOARD OF CHIROPRACTIC EXAMINERS	\$28,631	\$36,663	\$8,032	\$0	\$0	\$0	\$0	\$8,032	\$0	\$0	\$0	\$0	\$0
TULARE COUNTY SUPERIOR COURT	\$17,602	\$25,308	\$7,706	\$0	\$0	\$0	\$3,586	\$4,120	\$0	\$0	\$0	\$0	\$0
DEPT OF PESTICIDE REGULATION	\$25,891	\$32,841	\$6,950	\$0	\$0	\$0	\$0	\$6,950	\$0	\$0	\$0	\$0	\$0
CA MEDICAL ASSISTANCE COMMISSION	\$19,163	\$25,986	\$6,823	\$0	\$0	\$965	\$0	\$4,720	\$0	\$0	\$0	\$0	\$1,138
CALIFORNIA ENERGY COMMISSION	\$114,360	\$120,630	\$6,270	\$0	\$0	\$240	\$520	\$5,498	\$0	\$0	\$0	\$0	\$12
OFFICE OF ENVIRON HEALTH HAZARD ASSMT	\$51,233	\$57,281	\$6,048	\$0	\$0	\$480	\$0	\$5,568	\$0	\$0	\$0	\$0	\$0
OSTEOPATHIC MEDICAL BOARD OF CA	\$14,346	\$20,158	\$5,812	\$0	\$0	\$0	\$0	\$5,812	\$0	\$0	\$0	\$0	\$0
CA SCHOOL FOR THE DEAF - RIVERSIDE	\$21,841	\$27,133	\$5,292	\$0	\$0	\$0	\$116	\$5,176	\$0	\$0	\$0	\$0	\$0
BOARD OF DENTAL EXAMINERS	\$18,914	\$24,008	\$5,094	\$0	\$0	\$0	\$0	\$5,080	\$0	\$0	\$0	\$0	\$14
DEPT OF PERSONNEL ADMINISTRATION	\$31,585	\$36,503	\$4,918	\$0	\$0	\$0	\$19	\$4,898	\$0	\$0	\$0	\$0	\$1
DEPT OF FAIR EMPLOYMENT & HOUSING	\$32,296	\$35,724	\$3,428	\$0	\$0	\$0	\$76	\$3,352	\$0	\$0	\$0	\$0	\$0
WORKFORCE INVESTMENT BOARD	\$19,488	\$22,444	\$2,956	\$0	\$0	\$0	\$0	\$2,956	\$0	\$0	\$0	\$0	\$0
FRANCHISE TAX BOARD	\$537,551	\$540,284	\$2,733	\$0	\$0	\$0	\$301	\$2,432	\$0	\$0	\$0	\$0	\$0
SONOMA DEVELOPMENT CENTER	\$28,149	\$30,535	\$2,386	\$0	\$0	\$0	\$664	\$1,722	\$0	\$0	\$0	\$0	\$0
EBT- DEPT OF SOCIAL SERVICES	\$170,145	\$172,453	\$2,308	\$0	\$0	\$0	\$0	\$7,996	\$0	-\$5,688	\$0	\$0	\$0
STATE LIBRARY	\$15,839	\$17,813	\$1,974	\$0	\$0	\$0	\$192	\$1,782	\$0	\$0	\$0	\$0	\$0
AGRICULTURAL LABOR RELATIONS	\$11,860	\$13,728	\$1,868	\$0	\$0	\$0	\$86	\$1,782	\$0	\$0	\$0	\$0	\$0
ARTS COUNCIL	\$8,696	\$10,554	\$1,858	\$0	\$0	\$0	\$69	\$1,782	\$0	\$0	\$0	\$0	\$7
CALIF EXPOSITION & STATE FAIR	\$14,099	\$15,918	\$1,819	\$0	\$0	\$0	\$37	\$1,782	\$0	\$0	\$0	\$0	\$0
FAIR POLITICAL PRACTICES COMMISSON	\$14,909	\$16,713	\$1,804	\$0	\$0	\$0	\$22	\$1,782	\$0	\$0	\$0	\$0	\$0
CSU, LONG BEACH	\$15,124	\$16,928	\$1,804	\$0	\$0	\$0	\$22	\$1,782	\$0	\$0	\$0	\$0	\$0
CALIFORNIA EARTHQUAKE AUTHORITY	\$10,276	\$12,058	\$1,782	\$0	\$0	\$0	\$0	\$1,782	\$0	\$0	\$0	\$0	\$0
CSU, CHANNEL ISLANDS	\$13,538	\$15,320	\$1,782	\$0	\$0	\$0	\$0	\$1,782	\$0	\$0	\$0	\$0	\$0
UNEMPLOYMENT INSURANCE APPEALS BOARD	\$6,876	\$8,658	\$1,782	\$0	\$0	\$0	\$0	\$1,782	\$0	\$0	\$0	\$0	\$0
STATE COASTAL CONSERVANCY	\$25,463	\$27,242	\$1,779	\$0	\$0	\$0	\$57	\$1,722	\$0	\$0	\$0	\$0	\$0
COLORADO RIVER BOARD	\$7,598	\$9,359	\$1,761	\$0	\$0	\$0	\$39	\$1,722	\$0	\$0	\$0	\$0	\$0
CALIFORNIA STATE UNIVERSITY - CHICO	\$14,761	\$16,503	\$1,742	\$0	\$0	\$0	\$20	\$1,722	\$0	\$0	\$0	\$0	\$0
CALIFORNIA MARITIME ACADEMY	\$7,023	\$8,749	\$1,726	\$0	\$0	\$0	\$4	\$1,722	\$0	\$0	\$0	\$0	\$0
22ND AGRICULTURAL DISTRICT	\$7,393	\$9,115	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0

**Department of Technology Services**  
**Customer Impact for FY 09/10 by Service**  
**(Proposed Rate Changes)**

<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
32ND DISTRICT AGRICULTURE ASSOC	\$14,786	\$16,508	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
S F BAY CONSERVATION & DEVELOPMENT COMM	\$12,269	\$13,991	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
SAN MARCOS STATE UNIVERSITY	\$11,404	\$13,126	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
MONTEREY BAY STATE UNIVERSITY	\$14,361	\$16,083	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
DOMINGUEZ HILLS UNIVERSITY	\$1,697	\$3,419	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
CSU, SAN FRANCISCO	\$10,958	\$12,680	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
CS POLYTECHNIC UNIVERSITY	\$14,101	\$15,823	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
CSU, BAKERSFIELD	\$7,854	\$9,576	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
SONOMA STATE UNIVERSITY	\$15,998	\$17,720	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
NORTHRIDGE STATE UNIVERSITY	\$15,413	\$17,135	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
VETS HOME OF CA, YOUNTVILLE	\$15,484	\$17,206	\$1,722	\$0	\$0	\$0	\$0	\$1,722	\$0	\$0	\$0	\$0	\$0
SANTA CLARA SUPERIOR COURT	\$14,906	\$16,062	\$1,156	\$0	\$0	\$0	\$1,186	-\$30	\$0	\$0	\$0	\$0	\$0
STATE LIBRARY	\$38,696	\$39,817	\$1,121	\$0	\$0	\$0	\$0	\$1,121	\$0	\$0	\$0	\$0	\$0
CALIFORNIA SCHOOL FOR BLIND	\$13,771	\$14,393	\$622	\$0	\$0	\$0	\$54	\$568	\$0	\$0	\$0	\$0	\$0
NAPA COUNTY SUPERIOR COURT	\$9,189	\$9,782	\$593	\$0	\$0	\$0	\$623	-\$30	\$0	\$0	\$0	\$0	\$0
METROPOLITAN STATE HOSPITAL	\$763	\$1,315	\$552	\$0	\$0	\$0	\$552	\$0	\$0	\$0	\$0	\$0	\$0
NAPA STATE HOSPITAL	\$645	\$1,057	\$412	\$0	\$0	\$0	\$412	\$0	\$0	\$0	\$0	\$0	\$0
FAIRVIEW DEVELOPMENTAL CENTER	\$594	\$1,002	\$408	\$0	\$0	\$0	\$408	\$0	\$0	\$0	\$0	\$0	\$0
OFFICE OF LEGISLATIVE COUNSEL	\$43,898	\$44,306	\$408	\$0	\$0	\$0	\$408	\$0	\$0	\$0	\$0	\$0	\$0
ATASCADERO STATE HOSPITAL	\$560	\$946	\$386	\$0	\$0	\$0	\$386	\$0	\$0	\$0	\$0	\$0	\$0
PATTON STATE HOSPITAL	\$545	\$892	\$347	\$0	\$0	\$0	\$347	\$0	\$0	\$0	\$0	\$0	\$0
PORTERVILLE DEVELOPMENTAL CENTER	\$474	\$803	\$329	\$0	\$0	\$0	\$329	\$0	\$0	\$0	\$0	\$0	\$0
CALIFORNIA PUBLIC UTILITIES COMMISSION	\$268,562	\$268,832	\$270	\$0	\$0	\$0	\$270	\$0	\$0	\$0	\$0	\$0	\$0
LANTERMAN DEVELOPMENTAL CENTER	\$407	\$668	\$261	\$0	\$0	\$0	\$261	\$0	\$0	\$0	\$0	\$0	\$0
BUREAU OF STATE AUDITS	\$19,067	\$19,293	\$226	\$0	\$0	\$0	\$95	\$0	\$0	\$0	\$0	\$0	\$131
TUOLUMNE SUPERIOR COURT	\$189	\$365	\$176	\$0	\$0	\$0	\$176	\$0	\$0	\$0	\$0	\$0	\$0
AGNEWS DEVELOPMENTAL CENTER	\$219	\$392	\$173	\$0	\$0	\$0	\$173	\$0	\$0	\$0	\$0	\$0	\$0
COUNTY OF SACRAMENTO	\$7,596	\$7,753	\$157	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$157
BOARD OF BARBERING AND COSMETOLOGY	\$18,927	\$19,077	\$150	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$150
WDTIP -DEPT OF SOCIAL SERVICES	\$840,111	\$840,260	\$149	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$149
VACAVILLE PSYCHIATRIC PROGRAM	\$158	\$292	\$134	\$0	\$0	\$0	\$134	\$0	\$0	\$0	\$0	\$0	\$0
CA SCHOOL FOR THE DEAF - FREMONT	\$12,398	\$12,489	\$91	\$0	\$0	\$0	\$91	\$0	\$0	\$0	\$0	\$0	\$0
OFFICE OF PLANNING & RESEARCH	\$9,701	\$9,792	\$91	\$0	\$0	\$0	\$91	\$0	\$0	\$0	\$0	\$0	\$0

**Department of Technology Services**  
**Customer Impact for FY 09/10 by Service**  
**(Proposed Rate Changes)**

<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
SAN DIEGO STATE UNIVERSITY	\$11,826	\$11,903	\$77	\$0	\$0	\$0	\$77	\$0	\$0	\$0	\$0	\$0	\$0
SENATE RULES COMMITTEE	\$120	\$174	\$54	\$0	\$0	\$0	\$54	\$0	\$0	\$0	\$0	\$0	\$0
ASSEMBLY RULES COMMITTEE	\$42	\$86	\$44	\$0	\$0	\$0	\$44	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF VOCATIONAL NURSES	\$9,245	\$9,289	\$44	\$0	\$0	\$0	\$37	\$0	\$0	\$0	\$0	\$0	\$7
CALIFORNIA STATE UNIVERSITY - EAST BAY	\$8,032	\$8,049	\$17	\$0	\$0	\$0	\$17	\$0	\$0	\$0	\$0	\$0	\$0
CHANCELLOR'S OFC, CA COMMUNITY COLLEGES	\$20	\$29	\$9	\$0	\$0	\$0	\$9	\$0	\$0	\$0	\$0	\$0	\$0
LEGISLATIVE ANALYST'S OFFICE	\$48	\$57	\$9	\$0	\$0	\$0	\$9	\$0	\$0	\$0	\$0	\$0	\$0
BD OF BEHAVIORAL SCIENCE EXAMINERS	\$2,608	\$2,613	\$5	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$5
PHYSICAL THERAPY EXAMINING COMMITTEE	\$804	\$808	\$4	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$4
BOARD OF FUNERAL DIRECTORS & EMBALMERS	\$795	\$797	\$2	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2
CORRECTIONS STANDARDS AUTHORITY	\$1	\$3	\$2	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2
ANACOMP	\$25	\$25	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
ALCOHOLIC BEVERAGE CONTROL APPEALS BOARD	\$15,498	\$15,498	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF ARCHITECTURAL EXAMINERS	\$408	\$408	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CERTIFIED SHORTHAND REPORTERS BOARD	\$125	\$125	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF SPEECH PATHOLOGY	\$391	\$391	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
ALTA CALIFORNIA REGIONAL CENTER	\$19,265	\$19,265	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STATE CLIENT INDEX IAA-DEPT OF SOCIAL SERVICES	\$167,312	\$167,312	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF STRUCTURAL PEST CONTROL	\$2,001	\$2,001	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUPERIOR COURT, BUTTE	\$60	\$60	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STATE CONTROLLER'S OFFICE-sys3	\$1,831,913	\$1,831,913	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CALIF STATE UNIV & COLLEGES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
COMMITTEE ON DENTAL AUXILIARIES	\$344	\$344	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DELTA DENTAL PLAN OF CALIFORNIA	\$22	\$22	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
OFFICE OF HIPPA IMPLEMENTATION	\$10,420	\$10,420	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CA COMMISSION ON AGING	\$3,735	\$3,735	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF CEMETERY	\$335	\$335	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
EDD-UIMOD PROJECT	\$272	\$272	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
FAIR EMPLOYMENT & HOUSING COMMISSION	\$675	\$675	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF ENGINEERS & L& SURVEYERS	\$591	\$591	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STATE BAR OF CALIFORNIA	\$50,201	\$50,201	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
ELECTRICITY OVERSIGHT BOARD	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
FISCAL	\$20,525	\$20,525	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

**Department of Technology Services**  
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**(Proposed Rate Changes)**

<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
CONSUMER AFFAIRS, FAMILY SUPPORT UNIT	\$271	\$271	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BD OF REG FOR GEOLOGISTS & GEOPHISICISTS	\$28	\$28	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF HEARING AID DISPENSER	\$119	\$119	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
IMMIGRATIONS & CUSTOM ENFORCEMENT	\$8,068	\$8,068	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CA INSTITUTE FOR REGENERATIVE MEDICINE	\$27,314	\$27,314	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEPT OF JUSTICE	\$477	\$477	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SAN BERNARDINO COUNTY	\$9,600	\$9,600	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MONTEREY COUNTY	\$1,670	\$1,670	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CITY OF LOS ANGELES	\$38,953	\$38,953	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CITY OF LIVERMORE	\$4,980	\$4,980	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SALINAS VALLEY PSYCHIATRIC PROGRAM	\$42	\$42	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
EMERGENCY MEDICAL SERVICES AUTHORITY	\$80,710	\$80,710	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
OFFICE OF MILITARY & AEROSPACE SUPPORT	\$1,022	\$1,022	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUPERIOR COURT, SANTA BARBARA	\$6,825	\$6,825	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DDS, NORTHERN CA FACILITY	\$4,756	\$4,756	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BANK OF AMERICA	\$2,820	\$2,820	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
OCCUPATIONAL THERAPY BOARD	\$543	\$543	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF OPTOMETRY	\$340	\$340	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF PSYCHOLOGY	\$1,529	\$1,529	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DELTA PROTECTION COMMISSION	\$4,411	\$4,411	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PLACER COUNTY	\$7,603	\$7,603	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PEACE OFFICERS STANDARDS & TRAINING	\$215,649	\$215,649	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF PHYSICIANS ASSISTANTS	\$849	\$849	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF PODIATRIC MEDICINE	\$317	\$317	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MONTEREY COUNTY SUPERIOR COURT	\$660	\$660	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SOLANO SUPERIOR COURT	\$1,380	\$1,380	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STANISLAUS SUPERIOR COURT	\$6,540	\$6,540	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
NAPA COUNTY	\$360	\$360	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TUOLUMNE COUNTY	\$1,010	\$1,010	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SAN BERNARDINO SUPERIOR COURT	\$11,440	\$11,440	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STARKIDS-FRESNO COUNTY	\$23,342	\$23,342	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MARIPOSA COUNTY	\$60	\$60	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
HUMBOLDT COUNTY	\$620	\$620	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0



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<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
SAN BENITO COUNTY	\$60	\$60	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STANISLAUS COUNTY TREASURER -TAX COLLECTOR	\$420	\$420	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SIERRA COUNTY	\$270	\$270	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SOLANO COUNTY-DIT	\$1,146	\$1,146	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STANISLAUS COUNTY	\$300	\$300	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SANTA BARBARA COUNTY	\$2,190	\$2,190	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF RESPIRATORY CARE	\$1,227	\$1,227	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF PHARMACY	\$3,717	\$3,717	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STUDENT AID, ED FUND	\$3,173	\$3,173	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STARKIDS-RIVERSIDE COUNTY	\$118,962	\$118,962	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STARKIDS-SAN BERNARDINO COUNTY	\$36,277	\$36,277	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STARKIDS-SANTA BARBARA COUNTY	\$52,579	\$52,579	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SAN MATEO SUPERIOR COURT	\$1,020	\$1,020	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
UNIVERSITY OF CA - SAN FRANCISCO	\$16,792	\$16,792	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CSU, FRESNO	\$7,211	\$7,211	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
HUMBOLDT STATE UNIVERSITY	\$8,881	\$8,881	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SAN JOSE STATE UNIVERSITY	\$4,697	\$4,697	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CSU, STANISLAUS	\$662	\$662	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
POMONA STATE UNIVERSITY	\$2,564	\$2,564	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
CSU, FULLERTON	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF VETERINARY MEDICINE	\$1,234	\$1,234	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
HEALTH & HUMAN SERVICES AGENCY	\$633	\$633	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOARD OF REGISTERED NURSING	\$7,166	\$6,903	-\$263	\$0	\$0	\$0	\$0	-\$276	\$0	\$0	\$0	\$0	\$13
EL DORADO SUPERIOR COURT	\$9,948	\$8,658	-\$1,290	\$0	\$0	\$0	\$0	-\$1,290	\$0	\$0	\$0	\$0	\$0
PRISM-CHILD SUPPORT SERVICES	\$203,264	\$201,826	-\$1,438	\$0	\$0	\$0	\$0	-\$1,438	\$0	\$0	\$0	\$0	\$0
SAWS-DEPT OF SOCIAL SERVICES	\$50,908	\$49,012	-\$1,896	\$0	\$0	\$0	\$0	\$0	\$0	-\$1,896	\$0	\$0	\$0
FIRST 5 CA CHILDREN & FAMILY COMM	\$78,421	\$76,261	-\$2,160	\$0	\$0	\$0	\$0	\$0	-\$2,160	\$0	\$0	\$0	\$0
MONO SUPERIOR COURT	\$11,028	\$6,354	-\$4,674	\$0	\$0	\$0	\$0	-\$4,674	\$0	\$0	\$0	\$0	\$0
CORRECTIONAL HEALTH CARE SERVICES	\$99,875	\$94,187	-\$5,688	\$0	\$0	\$0	\$0	\$0	\$0	-\$5,688	\$0	\$0	\$0
CMIPS/IHSS-DEPT OF SOCIAL SERVICES	\$170,233	\$163,000	-\$7,233	\$0	\$0	\$0	\$0	-\$5,337	\$0	-\$1,896	\$0	\$0	\$0
DEPARTMENT OF PUBLIC HEALTH	\$1,147,678	\$1,130,232	-\$17,446	\$0	\$0	\$0	\$0	\$12,944	\$0	-\$3,792	\$0	\$0	-\$26,598
ISAWS-DEPT OF SOCIAL SERVICES	\$1,308,198	\$1,229,186	-\$79,012	\$0	\$0	\$0	\$0	-\$79,012	\$0	\$0	\$0	\$0	\$0
CWS-DEPT OF SOCIAL SERVICES	\$24,571,364	\$24,488,339	-\$83,025	\$0	\$0	\$0	\$0	-\$83,025	\$0	\$0	\$0	\$0	\$0

*Department of Technology Services*  
*Customer Impact for FY 09/10 by Service*  
*(Proposed Rate Changes)*

<i>Agency Name</i>	<i>Current Agency Annual Charge</i>	<i>Agency Annual Charge with Proposed Rates</i>	<i>Current vs Proposed Difference</i>	<i>Midrange Database Support</i>	<i>Offsite Tape Storage</i>	<i>Courier</i>	<i>VM</i>	<i>Network</i>	<i>Server Load Balancing</i>	<i>Firewall</i>	<i>Microfiche</i>	<i>DR</i>	<i>*Print</i>
CALIFORNIA HIGHWAY PATROL	\$424,901	\$337,769	-\$87,132	\$0	\$648	\$5,280	\$0	\$12,034	\$0	\$0	\$0	\$0	-\$105,094
<b>TOTAL</b>	<b>\$192,325,854</b>	<b>\$208,893,546</b>	<b>\$16,567,692</b>	<b>\$1,169,890</b>	<b>\$348,444</b>	<b>\$121,990</b>	<b>\$371,884</b>	<b>\$11,974,942</b>	<b>-\$90,720</b>	<b>-\$195,288</b>	<b>\$511,759</b>	<b>\$1,892,611</b>	<b>\$462,180</b>

TOTAL RATE CHANGES	\$16,567,692
* FY 09/10 PRINT (PRIOR APPROVAL)	\$462,180
<b>TOTAL PROPOSED RATE CHANGES</b>	<b>\$16,105,512</b>